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8 Attorneys for Defendant TRG CUSTOMER SOLUTIONS, INC.

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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

DAVID KECK, an individual,

Plaintiff,

v.

BANK OF AMERICA, a Delaware
corporation; CENTRAL STATES
INDEMNITY CO. OF OMAHA, a Nebraska
Corporation; CSI PROCESSING LLC, a
Nebraska company; and DOES 1 through 100,

Defendants.

CASE NO. C 08-01219 CRB

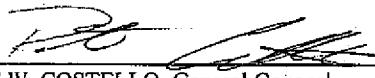
SUBSTITUTION OF ATTORNEYS

Defendant TRG Customer Solutions, Inc. hereby substitutes the law firm of Jeffer,
Mangels, Butler & Marmaro LLP as its attorney of record in place of Shartsis Friese LLP. The new
firm name, address and attorney of record is:

Michael J. Hassen (mjh@jmbm.com)
Christopher H. Doyle (chd@jmbm.com)
Jeffer, Mangels, Butler & Marmaro LLP
Two Embarcadero Center, 5th Floor
San Francisco, CA 94111
Telephone: (415) 398-8080
Facsimile: (415) 398-5584

1 The undersigned consents to the above substitution on behalf of TRG CUSTOMER
2 SOLUTIONS, INC.

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4 DATED: September 15, 2008


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PAT W. COSTELLO, General Counsel

6 The undersigned consents to the above substitution.

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8 DATED: September ___, 2008 SHARTSIS FRIESE LLP

10 By: _____
11 ROBERT D. WARD
12 Former Attorneys for TRG CUSTOMER
13 SOLUTIONS, INC.

14 The undersigned is duly admitted to practice in the Northern District of California
15 and accepts the above substitution.

16
17 DATED: September ___, 2008 JEFFER, MANGELS, BUTLER & MARMARO LLP

18
19 By: _____
20 MICHAEL J. HASSEN
21 Attorneys for Defendant TRG CUSTOMER
22 SOLUTIONS, INC.

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The undersigned consents to the above substitution on behalf of TRG CUSTOMER
SOLUTIONS, INC.

DATED: September , 2008

PAT W. COSTELLO, General Counsel

The undersigned consents to the above substitution.

DATED: September 17, 2008

SHARTSIS FRIESE LLP

By: Felicia A. Draper
FELICIA A. DRAPER
Former Attorneys for TRG CUSTOMER
SOLUTIONS, INC.

The undersigned is duly admitted to practice in the Northern District of California
and accepts the above substitution.

DATED: September 17, 2008

JEFFER, MANGELS, BUTLER & MARMARO LLP

By: _____ /s/ MICHAEL J. HASSEN
Attorneys for Defendant TRG CUSTOMER
SOLUTIONS, INC.

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ORDER

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IT IS SO ORDERED.

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4 DATED: September 19, 2008

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JMBM Jeffrey Margelis
Butler & Marmarouf

